



At Glen Lea Golf Course, we have committed to strictly adhere to the guidelines established by local, provincial and federal governments. We are excited to welcome members and guests back to the course, but want to stress that a new normal will be implemented and strictly enforced.

### **COVID-19 Rules & Protocols:**

- Strict social distancing must be followed. A minimum of 6 feet (or 2 club-lengths) between you and others.
- The Pro Shop/Clubhouse will have limited access. We will be allowing up to 4 guests in the Pro Shop at a time.
- The Patio will have limited access, only allowing up to 10 guests at a time.
- Please wash and sanitize your hands before entering the Pro Shop.
- Hand sanitizer is available at entrances and exits for everyone's use.
- There will be no access to the Workshop.
- The Restaurant will remain CLOSED until further notice.
- Glen Lea staff must stay home when ill and customers are also to stay home if they are ill with COVID-19 symptoms.
- All transactions will be done by tap, by phone, online or e-transfer only. **No cash transactions.**
- All players must have a tee time booked in advance, no walk-on players will be permitted.
- Tee times can be booked online or by phone ([www.glenleagolf.ca](http://www.glenleagolf.ca) or 204-728-9090).
- Golfers are to arrive at the course no earlier than 15 minutes before their tee time.
- No players are to tee off earlier than their schedule tee time.
- No loitering in the parking and cart sheds lot before or after your round.
- A maximum of 4 golfers per group.
- Tee time capacity has been reduced and appropriately spaced to avoid congestion on the course.
- Walking is encouraged.
- Limit of one person per golf cart, unless the occupants reside in the same household (limited rental availability).
- Flag sticks are not to be touched at any time. Cups will be placed upside down so the ball does not drop into the hole.
- All rakes, ball washers, towels and benches have been removed from the course.
- Rental golf carts will be fully sanitized between uses.
- Scorecards and pencils will be available upon request.
- All drinks, food, clothing and golf equipment located in the Pro Shop may be purchased on request but will only be handled by the Pro Shop Attendant. Pick-up or delivery only. No returns. No refunds.
- Driving Range golf balls may be purchased on request but will only be handled by the Pro Shop Attendant.
- No more than 10 people may gather in common areas. Congregation of people should be actively discouraged.
- Golf Handicap computer will be turned off until further notice.

- A player's assistant (course marshall) will tour the golf course to make sure players are practicing social distancing.
- Professional signage will be posted informing members/guests of operational changes and encouraged recommended sanitation practices.
- There will be an increase in the frequency of cleaning, sanitation and disinfecting of all locations, particularly high traffic areas such as counter surfaces, tables, public restrooms, door handles, golf carts, flagpoles, etc.
- Our team has been educated and given information on physical distancing. External signs indicating COVID-19 physical distancing protocols have been posted and floor markings installed where lines form.
- Golfers are screened by telephone before a tee-time is booked and are prevented from booking if they have COVID-19 symptoms.
- Hand sanitizer is readily available throughout the golf course and around the pro shop.
- Our team members on site will be kept to a minimum and have been directed to increase the frequency and duration of hand washing.
- Our team must use the self-screening tool before coming into work. <https://sharedhealthmb.ca/covid19/screening-tool/>

#### Our Expectations of you the golfer:

- If you have a cough, fever, or have been in contact with someone that is not feeling well, please refrain from visiting Glen Lea Golf Course.
- If you have recently travelled, please visit us in 14 days after returning from your trip.
- While you're at Glen Lea Golf Course, please observe government recommended practices of social distancing and refrain from personal contact such as shaking hands.
- We will have disinfectant stations throughout the golf course, however, please bring your own golf towels and hand disinfectant as an extra precaution.
- Please wash and sanitize your hands before and after the round.
- Refrain from picking up random golf balls you find.
- If you are riding in a golf cart, ensure that your cellphone and personal property remain in your golf bag as much as possible – away from high-contact areas of the cart.
- Do not share any equipment including scorecards, tees, clubs, balls, ball markers, etc.
- Please consider driving only yourself to the golf course (unless with a member from the same household) to ensure physical distancing is in place for the safety of all of our patrons.

Anyone that does not agree to follow the rules and protocols in place to reduce the risks associated with COVID-19 will be asked to leave the property immediately. If the situation changes, or updates are made to the above policies, we will be sure to inform you on our social media channels as well as to our email database. Thank you for your understanding and cooperation.

If you have any questions, please do not hesitate to contact us: 204-728-9090 or [info@glenleagolf.ca](mailto:info@glenleagolf.ca)

As always, the health and safety of everyone at Glen Lea Golf Course is our top priority. Thank you for your patience as we try to navigate this crisis together. Have Fun & Stay Safe!